

## **STRUMENTI SCIENTIFICI CINEL POLICY**

Scientific Instruments CINEL s.r.l. was born in 1979 as a spin-off of the laboratories of the Physics department of the University of Padua. The founding members have valorised the technical-scientific skills acquired, encouraging the growth of the company which, over the decades, has developed by specializing in the field of precision mechanics applied to the creation of instruments dedicated to research in the fields of synchrotron light, nuclear physics and particle accelerator structures. Scientific instruments Cinel S.r.l has identified continuous technological evolution and the relationship with the customer since the embryonic stages of the projects as the critical parameters that mainly influence the growth of the company itself. These factors allow us to uniquely identify the needs and requests of the customers themselves, encouraging the offer of products/services with an optimal quality/price ratio. For this reason, Scientific Cinel Instruments has chosen to consider the following points as essential for its Quality Policy.

1. Satisfy and anticipate customer needs as much as possible by developing and creating profitable and sustainable products, in compliance with regulations, applicable laws and requirements imposed or generated by the analysis of customer requests. The objective is to support market growth while maintaining flexibility and product quality
2. Consolidate the approach based on "risk-based thinking" (philosophy based on risk analysis) for the definition and monitoring of effective and efficient organizational processes, in which the key performance indicators are reviewed annually by Top Management as part of the commitment to the continuous improvement program.
3. Support the growth of a corporate culture strongly focused on prevention rather than correction by implementing the voluntary ISO 9001:2015 standard, promoting evidence-based decision making.
4. Make the individual and the corporate community responsible for the importance of the Quality and Safety of their work, through targeted training activities and sharing of objectives.
5. Promote and enhance the company's human capital and its expertise.
6. Develop solid collaborative relationships with Suppliers with the aim of maximizing the creation of value, promoting mutual benefit and spreading a culture of Quality, Ethics and Safety.