

SAES COATED FILMS POLICY

QUALITY PRINCIPLES

SAES coated films S.p.A. operating at a European level in the research, design, production and marketing of plastic films for the flexible packaging market, deeply convinced that its growth is closely linked to the satisfaction of customers and interested parties, has chosen to consider it as fundamental elements of its policy of Quality, Safety and Ethics the following principles:

Customer focus

1- Satisfy, anticipate and as far as possible exceed the customer's needs by developing and creating profitable and sustainable products that support technological innovation, in compliance with the rules, social responsibility, applicable laws and regulations, the environment, and all other requirements that SAES coated films S.p.A. sign with the interested parties. Our objective is to support the growth of the lacquered film market in particular, increasing sales volumes and product profitability.

Process Approach

2- Develop an approach based on "risk-based thinking" (way of thinking based on risk analysis) for the definition and monitoring of effective and efficient organizational processes, in which key performance indicators are reviewed annually by Top Management as part of the commitment to the continuous improvement program.

Improvement

3- Promote environmental protection by developing eco-friendly products (recyclable, compostable, etc...) minimizing the use of fossil resources, supporting the global trend of composting or recycling rather than disposal. Promote transparent lacquered materials with humidity barrier in the market. The goal is to validate these new products by the end of 2019.

4- Improve the working environment both in terms of efficiency of production plants and involvement of people.

Evidence-based decision making

5- Support the growth of a corporate culture strongly focused on prevention rather than correction, by implementing voluntary ISO 9001:2015 standards and promoting data-driven decision making.

Leadership

6- Internally support the growth of a strong spirit of participation and attention to the quality of products, technologies and processes, with particular attention to the health and safety of employees, external workers and customers.

Commitment of people

7- Promote and develop the human resources who work in the company by encouraging training and information at all levels.

Relationship management

8- Develop solid cooperative relationships with suppliers and interested parties, with the aim of maximizing value creation, creating mutually beneficial opportunities and promoting the spread of a culture of sustainability, safety and ethics. Evaluate the creation of structured partnerships with selected customers to strengthen the value proposition and improve the introduction of the innovative solutions proposed by the Company onto the market