

SAES RIAL VACUUM POLICY

SAES RIAL Vacuum deals with the design and manufacture of integrated vacuum components and systems for accelerators, for research, cryogenics and for industrial applications of high reliability and quality to create an international scientific and technological hub of absolute excellence, guaranteeing profitability and sustainability of the products themselves. SAES RIAL Vacuum recognizes how its growth, in a global market in continuous technological evolution such as the one to which it refers, is linked to the satisfaction of customer needs, to effective cooperation with them from the early stages of development and to an offer of products/services with an optimal quality/price ratio.

For this reason SAES RIAL Vacuum has chosen to consider the following points as essential for its Quality Policy.

1. Satisfy and anticipate customer needs as much as possible by developing and creating profitable and sustainable products, in compliance with regulations, applicable laws and requirements imposed or generated by the analysis of customer requests. The objective is to support market growth while maintaining flexibility and product quality
2. Develop an approach based on "risk-based thinking" (philosophy based on risk analysis) for the definition and monitoring of effective and efficient organizational processes, in which key performance indicators are reviewed annually by Top Management as part of the commitment to the continuous improvement program.
3. Support the growth of a corporate culture strongly focused on prevention rather than correction by implementing the voluntary ISO 9001:2015 standard, promoting evidence-based decision making. The goal is to achieve certification for the ISO 9001:2015 standard by the second quarter of 2018.
4. Make the individual and the corporate community responsible for the importance of the Quality and Safety of their work, through targeted training activities and sharing of objectives.
5. Promote and enhance the company's human assets and its expertise
6. Develop solid collaborative relationships with Suppliers with the aim of maximizing the creation of value, promoting mutual benefit and spreading a culture of Quality, Ethics and Safety