

SAES Getters S.p.A. - Quality Policy

SAES Getters S.p.A., operating worldwide in the research, design, production and marketing of alloys and getter devices, metal dispensers, products for gas purification systems, getter and ion pumps, products for consumer electronics, polymeric composite dryers, components based on Shape Memory Alloys, deeply convinced that its growth is closely linked to the satisfaction of customers and stakeholders, has chosen to consider as fundamental elements of its integrated policy Quality, Environment, Safety and Ethics the following principles:

1. Satisfy, anticipate and, as far as possible, exceed customers' needs by developing and manufacturing profitable and sustainable products that support their technological innovation, in compliance with standards, social responsibility, applicable laws and regulations, the environment, and all other requirements signed with the parties concerned.
2. Develop a "risk-based thinking" approach for effective and efficient definition and monitoring of organizational processes, in which key performance indicators are reviewed annually by the Top Management as part of the commitment to the continuous improvement program.
3. Promote the protection of the Environment by minimizing the use of natural resources and hazardous substances in products and production processes, encouraging recycling over disposal, promoting their ecological design according to the life cycle thinking approach. We aim to maintain the level of energy consumption and improve the monitoring and reliability of environmental data.
4. Support the growth of a corporate culture that is strongly focused on prevention rather than correction by implementing the ISO 9001:2015, IATF 16949:2016, ISO 14001:2015 voluntary standards and promoting data-driven decision making.
5. Support the growth of a strong spirit of innovation and attention to the quality of products, technologies and processes, with particular attention to the health and safety of employees, external workers and customers. Our goal is to strive for continuous improvement in process efficiency performance, product quality and to achieve a zero-accident workplace.
6. Promote and develop the human resources working in the company by encouraging training and information at all levels.
7. Develop strong cooperative relationships with suppliers and stakeholders with the goal of maximizing value creation, mutually beneficial opportunities, and promoting the spread of an environmental, safety, and ethical culture.