



## SAES Rial Vacuum - Quality Policy

SAES RIAL Vacuum designs and manufactures integrated vacuum components and systems for accelerators, for research, cryogenics and for industrial applications of high reliability and quality to create an international scientific and technological hub of absolute excellence, guaranteeing the profitability and sustainability of the products themselves.

SAES RIAL Vacuum recognizes how its growth, in a global market in continuous technological evolution such as the one it refers to, is linked to the satisfaction of customer needs, to a work of effective cooperation with them from the early stages of development and to an offer of products/services with an optimal quality/price ratio. For this reason SAES RIAL Vacuum has chosen to consider the following points as essential for its Quality Policy.

1. Satisfy and anticipate as much as possible the customer's needs by developing and producing profitable and sustainable products, in compliance with the standards, applicable laws and requirements imposed or generated by the analysis of the customer's requests. The objective is to support the growth of the market while maintaining flexibility and quality of the products
2. Consolidate the "risk-based thinking" approach (philosophy based on risk analysis) for the definition and monitoring of effective and efficient organizational processes, in which key performance indicators are reviewed annually by Top Management as part of the commitment to the continuous improvement program.
3. Support the growth of a corporate culture strongly focused on prevention rather than correction, by implementing the voluntary standard ISO 9001:2015, promoting evidence-based decision-making.
4. Make the individual and the corporate community responsible for the importance of Quality and Safety in their work, through targeted training activities and sharing of objectives.
5. Promote and enhance the company's human capital and its expertise.
6. Develop solid collaborative relationships with Suppliers with the aim of maximizing value creation, promoting mutual benefit and spreading a culture of Quality, Ethics and Safety.